



**Lifeline Albury Wodonga  
Volunteer Crisis Supporter Application Form**

**Contact Details**

**Given Names**

**Surname**

**Gender**

- M  
 F  
 Other

**Date of Birth** (DD/MM/YYYY)

**Home Address**

**Suburb**

**Postcode**

**Postal Address (if different)**

**Home Phone**

**Work**

**Mobile**

**Email**

# Lifeline Albury Wodonga Volunteer Crisis Supporter Application Form

## Emergency Contact Person

Emergency Contact's Name

Relationship to Emergency Contact

Emergency Contact's Daytime Phone

Emergency Contact's Alternative Phone

## Volunteering with Lifeline

How did you hear about volunteering with Lifeline?

- Friend
- Facebook
- Lifeline Volunteer
- Flyer
- Newspaper
- Volunteer Referral Service
- Other

## Employment Details

Are you Currently Employed?

- Yes
- No

Hours/days worked per week

Primary employer

# Lifeline Albury Wodonga Volunteer Crisis Supporter Application Form

## Employment Details cont.

### Qualifications

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### Skills or experience

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## Your Application

### Previous employment at Lifeline

Have you ever volunteered for or been employed by a Lifeline Centre in the past?

- Yes  
 No

If "Yes", please give details:

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### Previously applied to Lifeline

In the past, have you applied to be a Volunteer Crisis Supporter with a Lifeline Centre or been accepted into the Crisis Supporter training course?

- Yes  
 No

If "Yes", please give details (including dates):

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# Lifeline Albury Wodonga

## Volunteer Crisis Supporter Application Form

### Your Application cont.

#### Motivation

In 60 words or less, tell us what motivated you to express an interest in this volunteering opportunity?:

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#### Previous Volunteer Work

If you have previously undertaken voluntary work with any organisation, please list it here:

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#### Personal strengths, qualities and skills

What personal strengths, qualities and skills do you feel you bring to Lifeline?

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#### Personal or professional benefits

How will this opportunity benefit you personally or professionally? List three benefits:

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1.

2.

3.

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#### Pre-existing conditions

Do you have any relevant, pre-existing medical conditions including illnesses or injuries which might adversely impact on your ability to safely or effectively volunteer for Lifeline Albury Wodonga as a Crisis Supporter?

- Yes
- No

If "Yes", please give details

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# Lifeline Albury Wodonga

## Volunteer Crisis Supporter Application Form

### Your Application cont.

#### Adverse factors

Are there any other factors that we should know about, which may adversely impact on your capacity or availability to volunteer for Lifeline Albury Wodonga?

Yes

No

If 'Yes' please provide details. For example: transportation difficulties, limited availability, plans to move interstate or overseas, etc.

### Character Reference

Please provide the contact details of a person other than a family member or close friend who has known you for at least 18 months and can attest to your character.

This could be from either a workplace, other volunteer or community organisation, place of study, pastor or a committee colleague.

#### Character Reference Contact Name

#### Relationship with Character Reference

#### Character Reference's Daytime Phone

#### Character Reference's Alternative Phone

# Lifeline Albury Wodonga

## Volunteer Crisis Supporter Application Form

### Disclosure

Volunteering as a Crisis Supporter is both challenging and extremely rewarding. The Crisis Supporter Workplace Training course can also be challenging and not all people are suited to the role of Crisis Supporter.

As an organisation experienced in the provision of mental health services and support, we are committed to safeguarding our volunteers' welfare through a range of proactive measures. We may request additional documents for some medical conditions.

In return, we ask that all volunteers who participate in this vital service recognise and honour the commitment they are making, which includes:

- Participation on a fair and reasonable basis, in after hours shifts (i.e. after 5pm and on weekends).
- This is vital to enabling Lifeline Australia to provide 24-hour Crisis Support services nationally.
- During Phase 1 of the training course, you must successfully complete all E-Learning modules and must attend weekly training sessions as specified in the Training Calendar.
- Following successful completion of Phase 2, you must:
  - Fulfil 12 on phone hours a month at a minimum
  - Attend and participate in Reflective Practice Supervision and Professional Development activities
  - Submit to annual Police Record Checks as required by Lifeline Albury Wodonga.

By submitting this application you agree to uphold our expectations so far as is reasonably practical. Nothing in this application constitutes an employment agreement and you consent to donating your time and services to Lifeline Australia as a willing and consenting volunteer.

### Applicant Signature

- I certify that to the best of my knowledge, these particulars are true and accurate and that I have not knowingly provided any false or inaccurate information.
- I have received and read the Crisis Support Workplace Training (CSWT) Pre-Enrolment Course Information Booklet on our website.
- That progress into each Phase of the CSWT course is by invitation only and is based on assessment of my competence by Lifeline Albury Wodonga

#### Signed

#### Date

Please post to:  
Lifeline Albury Wodonga  
PO Box 16,  
Albury 2640

or email to [stacy.read@lifeline.org.au](mailto:stacy.read@lifeline.org.au)