

Crisis Supporter Workplace Training Group 1 2026 Dates

Please note: You will be required to complete all face-to-face sessions in Stage 1, as well as the corresponding e-learning modules prior to each face-to-face session. Check your availability carefully to avoid disappointment. If you have further questions, please contact the office on 02 60 211 077 or email: trainingaw@lifeline.org.au

Date	Time	Event
Saturday 17 Jan	10am to 11.30am	Information Session 1 in person
Saturday 17 Jan		Applications Open
Wednesday 21 Jan	6pm to 7.30pm	Information Session 2 Online
Wednesday 28 Jan	6pm to 7.30pm	Information Session 3 Online
Saturday 31 Jan	10am to 11.30am	Information Session 4 in person
Monday 2 Feb	5pm	Applications Close
Monday 2, Tuesday 3, and Wednesday 4 Feb	Evening and day appointments available	Attend interview held by appointment - opportunity to ask questions, discuss readiness to volunteer and complete required paperwork. Allow up to 40 minutes.
Stage 1 - Initial Training - face to face & eLearning		
Saturday 28 Feb	9am to 1pm	Topic 1 Foundational Knowledge
Saturday 7 Mar	9am to 1pm	Topic 2 Microskills and Self Awareness
Saturday 14 Mar	9am to 1pm	Topic 3 Microskills and Supervision
Saturday 21 Mar	9am to 1pm	Topic 4 Lifeline Practice Framework Session 1
Saturday 28 Mar	9am-1pm	Topic 4 Lifeline Practice Framework Session 2
Break for Easter long weekend 4 th April Good Friday		
Saturday 11 Apr	9am to 1pm	Topic 5 Introduction to Suicide Session 1 (no eLearning)
Saturday 18 Apr	9am to 1pm	Topic 5 Introduction to Suicide Session 2 (no eLearning)
Saturday 25 Apr	9am to 1pm	Topic 6 Suicide Crisis Support
Saturday 2 May	9am to 1pm	Topic 7 Safety Issues
Saturday 9 May	9am to 1pm	Topic 8 Understanding Differences
Saturday 16 May	9am to 1pm	Topic 9 Putting it all Together
Saturday 23 May	9am to 1pm	Practice Clinic
25, 26, & 27 May	Approximately 2 hours	Assessment Gateway 1 by appointment.
Stage 2 - Student Placement - Upon Invitation		
Friday 29 May	6pm to 9pm	Attend Orientation Night at Lifeline House
30 May to 13 July	5 x 4-hour shifts	Student Placement shifts - suitable times negotiated with you
Thursday 2 July	6pm to 9pm	Group Supervision session
Stage 3 – Internship – Upon Invitation		
To be completed prior to attending final assessment	3 hrs	Self-Care - 3hrs eLearning
	3 hrs	Social Issues – 3 hrs eLearning
	4 hrs	Group Supervision Session -night and day sessions available.
Date to be confirmed	3hr eLearning & 3hr face to face	Masterclass